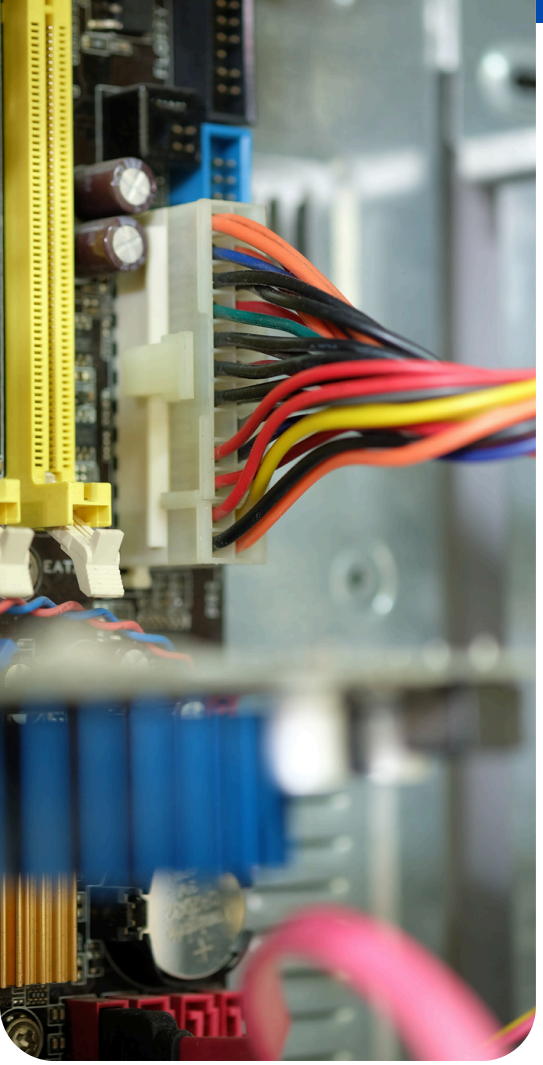
Seguro
Health and safety consultants



Case Study: Supporting an Electrical Contractor to Achieve CHAS

Client Overview

Electrical contracting business with less than 5 employees.

The contractor specialised in commercial installations and maintenance but had limited in-house health & safety expertise. CHAS accreditation was required to secure new contracts.

The Challenge

The client initially attempted the application independently but encountered several issues:

- Incomplete health & safety documentation
- Lack of structured risk assessments and method statements
- Limited evidence of workforce training and competency
- Uncertainty about assessor expectations

Seguro's Approach

Documentation Development

Seguro created and implemented a complete suite of compliant documentation, including:

- Company-specific Health & Safety Policy
- Risk Assessments and Method Statements (RAMS)
- COSHH assessments for electrical materials
- Equipment inspection and maintenance records

Submission & Assessor Feedback (Round 1)

After submission via the CHAS portal, the assessor returned the application with additional information requests, including:

- Clarification on electrical isolation procedures
- Evidence of Portable Appliance Testing (PAT) regime
- More detailed RAMS for high-risk activities (working at height)

Resolution:
Seguro revised documentation, added detailed procedures, and provided supporting evidence within 48 hours.

Assessor Feedback (Round 2)

A second review resulted in further queries:

- Proof of employee competence and training certification
- Evidence of toolbox talks and ongoing safety communication
- Confirmation of first aid arrangements and responsible persons

Resolution:
Seguro worked with the contractor to:

- Compile training records and certificates
- Implement a toolbox talk register
- Assign and document first aid responsibilities

Key Results

- 100% successful accreditation outcome
- Turnaround time: Under 3 weeks (including revisions)
- Ongoing support retained for annual renewal

The Outcome

- CHAS accreditation successfully achieved
- Application approved after two assessor review cycles
- Fully compliant health & safety management system implemented
- Enhanced eligibility for tender opportunities

The contractor is now able to demonstrate compliance with recognised UK health & safety standards, improving credibility and access to new work streams.